

Euraqua Christmas Newsletter

2017



2018 Price List

We will be releasing a new price list to take effect from February 1st. As always we will be seeking to keep the prices as low and competitive as we possibly can. We have however received cost price increases and exchange rates remain unfavourable.

Pallet Deliveries

There will also be a small increase in pallet delivery costs. In order to keep these increases as low as possible we have changed courier. After much research we feel that the rates are as competitive as they can possibly be. We'll also be monitoring closely to make sure that service levels are maintained.

Staff Profile

Many thanks to Tim Whitehouse who retired in November after being with us for over 10 years. Neil Gamer joined us in June this year to take up the position of production manager, a role he has undertaken since 1999. In a previous position he was involved in the design and manufacture of telescopic swimming pool enclosures and underwater lights. He's making an impact here at Euraqua already, having made some significant improvements in quality control and therefore the service that we can provide to our customers. This is something he's eager to build on.

Neil is a keen cook and loves being outdoors. He's a music fan and enjoys going to gigs. Masterchef, X-Factor and I'm A Celebrity are all future possibilities ;-)

2017 Review

2017 has been a successful year for us, having achieved a healthy increase in turnover. We are building systems of ever increasing size and complexity and this has led us to recruit more staff. We are also looking for a larger building. Until then we have bought some extra land to extend our current facilities. During the middle part of the year we were very busy installing new accounting software. We even learned how to use it despite our lack of IT skills. In October/November we attended the Aquatech exhibition in Amsterdam where we were based on the Pollet Water Group stand. It was great to see visiting customers and contacts from the trade.

Charity Donation

As always, instead of sending out Christmas cards, we will make a donation to charity. This year we have decided that we will continue to support Water Aid. 

Holiday Opening Hours

Close 1pm
22/12/17

Open
2/1/18

Last despatch
18/12/17

We would like to thank you for your ongoing custom in 2017. We look forward to dealing with you in the **New Year.**

